



Report of the Chair

Corporate Services & Financial Resilience Service Transformation Committee – 25 July 2023

Work Plan 2023-2024

Committee Meeting	Work Programme item	Expected output	Cabinet Member and Lead Officer
20 June 2023	Policy Commitments: Human Rights City	Contribute to the HRC 2024+ action plan	Cllr Elliott King Lee Wenham
25 July 2023	Digital Transformation: Customer Customer Charter and Service Standards.	Contribute to development of Customer Service standards and service design to ensure people can and do access our services digitally	Cllr Andrea Lewis Lee Wenham & Sarah Lackenby
26 Sept 2023	a) Coproduction: Next Steps b) Medium Term Financial Plan: Presentation of background paper as preparation for meeting in October	Contribute to the council's next steps in coproduction post the CoPro Lab project	Cllr Hayley Gwilym / Lee Wenham Ben Smith
31 October 2023	Medium Term Financial Plan:	Contribute to the identification of potential savings in years 2-4 of the MTFP	Cllr Rob Stewart Ben Smith

	Future Years' Savings Proposals (detail to be confirmed)		
12 December 2023/23 January 2023	Workforce Transformation: Leadership and Management; and Learning and Development	Contribute to the development of new leadership behaviours and a new learning and development offer	Cllr David Hopkins Rachael Davies
27 February 2024	To be agreed later in the year	TBC	TBC
23 April 2024	Preparation of Annual Report	Summary of activity and outcomes from 2023-24 work programme	Lee Wenham & Emily Davies